



Sunrise Recreation and Park District
 7801 Auburn Blvd
 Citrus Heights, CA 95610
 (916) 725-1585 / Fax (916) 725-2541
 www.sunriseparks.com

Program Survey

PROGRAM NAME:	PROGRAM CODE:
INSTRUCTOR:	DATE:

1. How did you find out about this program? (Check all that apply)

School Flyer _____ Office Flyer _____ Brochure _____
 Word of Mouth _____ District Web Site _____ Other _____

2. How satisfied are you with the instructor? (Circle one)

1 = Strongly Agree 2 = Agree 3 = Disagree 4 = Strongly Disagree N/A = Not Applicable

- | | | | | | |
|---|---|---|---|---|-----|
| a. Instructor started program <u>on time</u> | 1 | 2 | 3 | 4 | N/A |
| b. Instructor <u>knowledge</u> of program | 1 | 2 | 3 | 4 | N/A |
| c. Instructor <u>attitude and demeanor</u> towards participants | 1 | 2 | 3 | 4 | N/A |
| d. Instructor was <u>prepared</u> for this program | 1 | 2 | 3 | 4 | N/A |

3. The Sunrise Recreation and Park District administering this program effectively. (Circle one)

1 = Strongly Agree 2 = Agree 3 = Disagree 4 = Strongly Disagree N/A = Not Applicable

- | | | | | | |
|--|---|---|---|---|-----|
| a. <u>On line registration</u> | 1 | 2 | 3 | 4 | N/A |
| b. <u>Walk in registration</u> | | | | | |
| The staff was courteous, friendly and responsive | 1 | 2 | 3 | 4 | N/A |
| The staff was knowledgeable | 1 | 2 | 3 | 4 | N/A |
| I was provided with information in a timely manner | 1 | 2 | 3 | 4 | N/A |
| I am satisfied with the service I received | 1 | 2 | 3 | 4 | N/A |
| c. <u>Fees charged</u> are appropriate | 1 | 2 | 3 | 4 | N/A |
| d. <u>Time</u> of this program is adequate | 1 | 2 | 3 | 4 | N/A |
| e. <u>Supplies</u> for this program | 1 | 2 | 3 | 4 | N/A |
| f. <u>Facilities and equipment</u> | 1 | 2 | 3 | 4 | N/A |

4. *Did you have a good experience in this program? (Circle one)* YES NO

If No, please explain: _____

5. *Are there any suggestions you can offer that would help us in making your experience more beneficial in the future?*

6. *What other comments or suggestions would you like to make?*

Thank you for taking the time to complete this survey and helping to improve the program

Please return this survey to the instructor or drop it off at our Rusch Park office.

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